

Steven L. Beshear Governor Frankfort, Kentucky 40622 Michael W. Hancock, P.E. www.transportation.ky.gov/ Acting Secretary

DESIGN MEMORANDUM NO. 02-10

TO: Chief District Engineers

Design Engineers

Active Consultants

FROM: Jeff D. Jasper, P.E.

Director

Division of Highway Design

DATE: May 28, 2010

SUBJECT: Implementation of Revised Consultant Evaluation Process

In the winter of 2009, a committee was created to develop an improved consultant evaluation process. The committee consisted of 6 members, 3 being KYTC project managers and 3 leaders from the consultant industry. The goal of the committee was to create an evaluation process that would capture relevant, beneficial information; provide accurate ratings with little subjectivity; and be user friendly. It was determined that the evaluation process should correspond to work flow and allow a dialog between the KYTC project manager and the consultant on issues of expectations and accountability. The committee also defined the evaluation process as a means to monitor performance, provide timely feedback and create a history of performance.

In order for the evaluation process to provide timely feedback and capture relevant and accurate information, an evaluation will be performed at critical milestones during the project development process and pertain to highway design tasks and activities required to reach that milestone. The milestones selected to trigger an evaluation is Preliminary Line and Grade Inspection, Joint Inspection and Project Letting. These evaluations are called Phase I Evaluation, Phase II Evaluation and Contract Plans Evaluation, respectively. The Phase I Evaluation is to be submitted with the Preliminary Line and Grade minutes when the preferred alternative is selected. The Phase II Evaluation is to be submitted with the Joint Inspection minutes. The Contract Plans Evaluation is to be submitted when the project is let to contract. The evaluations are to be performed by the District Project Manager and the Central Office Location Engineer independently. The Phase I Evaluation addresses the conceptual design and development of a best solution, the Phase II Evaluation pertains to creating the greatest benefit from the preferred



DESIGN MEMORANDUM May 28, 2010 Page 2 of 2

alternate and the Contract Plans Evaluation relates to effectively and accurately conveying the details of the project in a plan set.

Each evaluation is comprised of two categories, Project Management and Project Development. Project Management deals with items related to professionalism and knowledge. Project Development corresponds to items of work and activities required to produce a product.

Appropriate and timely monitoring of key items within critical milestones will help insure that both the evaluator and consultant are paying attention to fundamental expectations and conducting work in an effective and efficient manner. This improved evaluation process will hopefully achieve our goals and ultimately provide a better product.

The evaluation forms, definitions of the items to be evaluated and instructions on how to complete the form is located in the Highway Design webpage located on the Intranet. After each evaluation is completed, it is automatically saved to a library for storage. The evaluator is to print the one page evaluation summary to PDF and place it in the corresponding project ProjectWise folder. The evaluator is to submit the evaluation summary sheet to the TEBM of Design in Central Office by e-mail and copy their respective project manager or location engineer. Both the project manager and location engineer evaluations will be placed in a formal package by Central Office Design and be distributed to the Consultant with the project manager and Professional Services copied.

With this memo, the implementation of the improved evaluation process is effective immediately. Project Development Branch Managers should submit names of the evaluators to Jennifer Gatewood <u>Jennifer.gatewood@ky.gov</u> so they can be given access to the forms and library. Attached are the evaluation forms and summary sheets for your review.

JDJ/CTA

Attachments

PHASE I CONSU	ULTANT PER	FORMANCE		County			
asterisks denotes DBE certified Address	Prostantanes com			Road Name/Route		-14	
City, State, Zip				Item No.			
Vendor No		1		ACH NO.	District		1632
vendor 140		CO	ONTRACT DATA				
Contract Number			JAMES OF BRIDE				
T				Tune of Eurodina			
Type of Work			CAMPAGES AND STREET, S	Type of Funding			No.
				Description of Funding			
Original Contract Amount		Notice to Proceed Date		Number of Contract Mods			
Current Total Contract		PL&G Date					
			RATINGS				
	5	4	3	2	1		
Project Management			A				
	5	□ 4	1 3	1 2	1	0	N/A
	Aware of all major						
Project Knowledge	and minor project objectives and obstacles. Aware of KYTC policy and procedures.	Aware of most key issues concerning the project. Some KYTC guidance required.	Adequately aware of project objectives and /or adequate knowledge of KYTC policy.	Not very familiar with project goals and issues. Frequent KYTC guidance required.	Unaware of project objectives and issues. Heavy KYTC guidance required		
	ii 5	-1.4	1 3.	0 2	2 1	0	N/A
Communication	Correspondence was professional, polite and clear and all requests quickly resolved.	Correspondence was good and most requests quickly resolved.	Adequate correspondence and/or responsiveness .	Correspondence was unclear and inaccurate. Seldom replied in timely manner.			
	5	4	1.3	2	1.1		N/A
Leadership/Resources	Knowledgeable and experienced staff that was well equipped. Great direction in resolving issues.		Staff was adequate with some difficulty in resolving issues.	Staff was lacking in experience. Little guidance given to staff to resolve issues.	Unable to adequately supply personnel and equipment needed. Obstacles were seldom resolved.		
	N 5	0.4	d 3	0.2	1 1	0	N/A
Flexibility/Schedule	Willing and capable of adapting to changing project parameters and meet deadlines on time.		Adequately able to change with project evolution and/or some issues with meeting deadlines.	Not very good at adapting to changes in the project and seldom made deadlines.	Not agile or willing to accommodate changing project constraints and habitually late on deadlines.		
	1.5	4.4	1 3	2	i	0	N/A
Project Approach	Work plan was defined with innovative solutions that were appropriate to project constraints. Very Efficient.		Work plan was adequate and solutions addressed purpose and need.		Work flow was in a disarray. Solutions did not provide for project objectives.		
Project Development							
. I Sjoot Do telopillelit							961106
	5	4	U 3	2	1		N/A

Existing Data	Accurate and complete.	Few items omitted or inaccurate.	Adequate.	Several items not located or inaccurate.	Had no confidence in existing data.		
	1 5	0.45	3	2	0.1	D	N/A
Preliminary Engineering	Provided thorough and innovative alternates that provided for excellent discussion and appropriate decision.	Alternates addressed most project concerns and design was within standards and practical.	Adequate.	Alternates varied from purpose and need and design was not to minimums or practical.	Alternates did not provide for project objectives and geometry created undesirable or unsafe situations.		
	5	1.4	3	2	1	D	N/A
Reports/Presentation	Estimates and data were detailed and accurate. Project issues and solutions were conveyed clearly and accurately	Accurate data with minor omissions. Concerns were recognized; minor issues omitted.	Information was adequate and conveyed in a satisfactory manner.	information was confusing and not well defined, issues and solutions not conveyed clearly.	Information was incomplete. Resulted in an uninformed discussion.		
	5	11 4	∃ 3	0 2	. 1	0	N/A
R/W & Utility Considerations	Alignments were well thought out and modified to minimize R/W and utility impacts, delays and costs.	Alternates avoided major takings and lessened Impact to utilities.	and alternates	Showed little regard to R/W impacts and utility relocations were seldom considered.	Neglected R/W impacts and utilities were incomplete and little consideration to impacts.		
	I 6	1 4	0.3	1 2	1	0	N/A
Environmental Concerns	Strongly considered environmental impacts, expense and avoided added difficulties to project.	Alignments attempted to minimize environmental impacts.	Most environmental concerns and issues addressed.	Showed little regard to environmental impacts.	Neglected environmental impacts and potential expense and delays to the project.		
	U 5	1 4	13	1.2	U 1	0	N/A
Drainage	Strongly considered drainage in the design and assessed appropriate size and type of structures.	Good consideration for the drainage in the design. Good assessment of the structures required.	Adequately provided drainage assessment	Weak assessment of drainage requirements.	Incomplete information concerning drainage aspects of project.		
	U 5	4	0.3	2	1	0	N/A
Public Involvement / Stakeholder Coordination	Worked well with public, local officials and stakeholders. Excellent and well thought out efforts to work with other disciplines involved in developing the project. Productive efforts.	dealing with other	agencies and disciplines involved in	Showed little regard for Public Involvement. Had problems working with other disciplines and agencies. Efforts were not very productive,	KYTC divisions or disciplines impacting the project. Ideas and information not clearly		
Comments:							
	Score of]		Total Points Received		
Reviewer Location:	☐ Central Office				Total Points Possible		
Project Manager	Name chuck.allen	Title	Signature			Da	te

Consultant Name asterisks denotes DBE certified							unty				
Address							ad Name/F	toute			
City, State, Zip						Iter	n No.	1	. Named in		
/endor No								Dist	ict		
		5	4	RATI	NGS 3		2		1		
Project Management		5	0504								
Project Knowledge	5		4		3		2	die sage	1	0	N/A
Tojcot talomougo						10724011					
Communication	5	0	4	- 0	3	n.	2	D.	1	D	N/A
_eadership/Resources	5	0	4	100	3	0.	2	0.0	1		N/A
Flexibility/Schedule	5	0	4	C	3	П	2	0	1	0	N/A
Project Approach	5	$s = s_i \in B_i$	4	-0	3	O,	2	0	1	0	N/A
Project Development											
Existing Data	3 5	10	4	1	3	0	2	6	1	Đ	N/A
Preliminary Engineering	0 5	0	4	Ō	3	0	2	a D	1	0	N/A
Reports/Presentation	□ 5	0	4		3	0	2		1	0	N/A
R/W & Utility Considerations	0 5	D	4	0	3	O	2	D.	1	٥	N/A
Environmental Concerns	5	p	4	0	3		2	G.	1	Ü	N/A
Drainage	0 5	0	4	0	3		2		1	0	N/A
Public Involvement / Stakeholder											
Coordination	5		4		3		2		1	D	N/A
Comments:	1										
	Score of		V. 10 620					Tota	al Points R	eceived	
Reviewer Location:								Tota	al Points Po	ossible	
		al Office									
	Distri	ct									
	Name	Title		Sign	nature					Da	ite
Project Manager	chuck.alle	n								11 - 34/1	

PHASE II CONS	SULTANT PE	RFORMANO	E EVALUATION			覊	
Consultant Name 'asterisks denotes DBE certified				County			
Address				Road Name/Route	lan in consequence		
City, State, Zip				Item No.	1 0000.00		
Vendor No					District		
Contract Number			CONTRACT DATA				
Type of Work	gantan menangunan B	FE / R SE 9 SE		Type of Funding	g vigero de el competencia e se El		
			1 - 7 - 6	Description of Funding			
Original Contract Amount		Notice to Proceed Date	(<u> </u>	Number of Contract Mods			
Current Total Contract		DES Approval Date					
			RATINGS				
	5	4	3	2	1,000		
Project Management			0.00	4.4			
	5 Aware of all major	4	3	11.2	1	0	N/A
Project Knowledge	and minor project objectives and obstacles. Aware of KYTC Policy and Procedures.	Aware of most key issues concerning the project. Some KYTC guidance required.	Adequately aware of project objectives and/or mediocre knowledge of KYTC policy.	Not very familiar with project goals and issues and frequent KYTC guidance required.	Unaware of project objectives and leave KYTC guidance required.		
	0.5	6.4	3	9.2	U 1	0	N/A
Communication	Correspondence was professional, polite and clear and all requests quickly resolved.	Correspondence was good and most requests quickly resolved.	Correspondence and responsiveness was adequate.	Correspondence was unclear and inaccurate and seldom replied in timely manner.	Correspondence was confusing and misleading and long delays in meeting requests.		
	5	4	0.3	2	1	D	N/A
Leadership/Resources	Knowledgeable and experienced staff that was well equipped and great direction in resolving issues.	equipped with good	Staff was mediocre and adequate direction with some delays in resolving issues.		Unable to adequately supply personnel and equipment needed. Obstacles were seldom resolved.		
	. 1 5	1.4	3	0 2	0.1	ß	N/A
Flexibility/Schedule	Willing and capable of adapting to changing project parameters and meet deadlines on time.		Adequately able to change with project evolution and/or some issues with meeting deadlines.	Not very good at adapting to changes in the project and seldom made deadlines.	Not agile or willing to accommodate changing project constraints and habitually late on deadlines.		
	5	0 4	3	2		D	N/A
Project Approach	Work plen was defined and thought out. Prepared and efficient.	Good organization with minor items overlooked.	Work plan was adequate.	Work plan was off and some wasted effort. Unprepared and inefficient.	Work flow was in disarray. Not prepared, efficient or effective.		
Project Development							
						Đ	
	Alternate was developed to offer optimum benefit.	4		2	1	ш	N/A
Development of Preferred Alternate	Design was appropriate, innovative and practical.	Alternate was good and addressed most project objectives.	Adequate.	Little improvement on alternate to offer optimum benefits.	Alternale was not improved upon to produce the best benefit and solution.		
Quantities/Summaries	Quantities, estimates and data were detailed and accurate			Information was confusing and not well defined. Required items and data mission		G	N/A
acametes/out/Hildiles	accurate.	minor omissions.	adequate.	and data missing.	data required.	0	N/A
	Design was well	Design avoided major takings and					

R/W, Utility and Environmental Considerations	modified to avoid and minimize. R/W, utility and environmental	delays. Impacts and obstacles with R/W, utilities and environmental was minimized.	environmental impacts	R/W and utility relocations were seldom considered. Environmental impacts were not addressed.	Property owners were needlessly damaged. Utilities were incomplete and Environmental added delays.		
Maintenance of Traffic	5 MOT, construction phasing and facility maintenance was well developed and appropriate R/W acquired.	Good MOT and provided adequate R/W for the project and future maintenance.		2 Had problems working out MOT within the R/W limits provided.	MOT Created confusing and unsafe conditions. Inadequate R/W limits established.	0	N/A
Drainage Folders/Plans	5 Accurate and thorough drainage analysis and calculations clearly presented in folder and summarized on plans.	Good analysis of hydraulic and appropriate structures and ditches.	Adequately provided hydraulic analysis and adequately depicted on plans.		Folder and analysis was inaccurate and incomplete. Plans did not correspond or depict the hydraulic analysis.	0	N/A
Completeness of Plans/Reports/ Presentation	5 Professionally developed with all information accurately included and presented.	4 Thorough and organized with minor omlssions/errors.	Plans and data were adequate.	Plans and data contained errors and did not allow for a good review.	1 Many errors and incomplete submittal package.	O	N/A
						201	
Comments:							
Comments:	Score of				Total Points Received		
Comments: Reviewer Location:	Central Office				Total Points Received Total Points Possible		
		Title	Signature		Developed Languagement (1972) 1979	Dai	l e

Communication Leadership/Resources Flexibility/Schedule Project Approach Project Development Development of Preferred Alternate Quantities/Summaries R/W, Utility and Environmental Considerations Maintenance of Traffic Drainage	5 5 5 5 5	1 D U	4	R U O	3	3 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2 2	2	O.	rict 1	0000.00	
Project Management Project Knowledge Communication Leadership/Resources Flexibility/Schedule Project Approach Project Development Development of Preferred Alternate Quantities/Summaries R/W, Utility and Environmental Considerations Maintenance of Traffic Drainage Folders/Plans Completeness of	5 5 5 5	9 - U	4	. a	3 3 3	0 2	2	0	1	0	
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Project Approach Project Development Development of Preferred Alternate Quantities/Summaries R/W, Utility and Environmental Considerations Maintenance of Traffic Drainage Folders/Plans Completeness of	5			i.	3			1	1	0	N/A
Project Development Development of Preferred Alternate Quantities/Summaries R/W, Utility and Environmental Considerations Maintenance of Traffic Drainage Folders/Plans Completeness of		0	4			B 2		Û	1	0	N/A
Development of Preferred Alternate Quantities/Summaries R/W, Utility and Environmental Considerations Maintenance of Traffic Drainage Folders/Plans Completeness of	6			0	3	Ü. 2		0	1	0	N/A
Preferred Alternate Quantities/Summaries R/W, Utility and Environmental Considerations Maintenance of Traffic Drainage Folders/Plans Completeness of	6										
R/W, Utility and Environmental Considerations Maintenance of Traffic Considerations Prainage Folders/Plans Completeness of		0	4	ij	3	0.2		Ü	1		N/A
Environmental Considerations Maintenance of Traffic Drainage Folders/Plans Completeness of	5	0	4	O	3	0.2		0	1		N/A
Orainage Folders/Plans Completeness of	5	D	4	0	3	2		e[D	1	0	N/A
Folders/Plans Completeness of	5	D	4	-0	3	0 2		0	1		N/A
Completeness of Plans/Reports/	5	n	4		3	0 2		П	1	0	N/A
Presentation	5	Ü	4	Ü	3	U 2		Ü	1	0	N/A
Comments:											
Score	e of		and the common					Rec	l Points eived		
	Central Office							Tota	I Points	s Possible	
Name Project Manager chuck	e	Title		Sign	nature					Da	ite

CONTRACT PLA	NS CONSU	LTANT PER	FORMANCE	EVALUATIO	N		
Consultant Name * asterisks denotes DBE certified Address		1		County Road Name/Route			an out i
City, State, Zip Vendor No	SIL LINE DWGG LD	I.L.	10.4		1 District		
Contract Number			CONTRACT DAT	TA			
Type of Work				Type of Funding			
				Description of Funding			
Original Contract Amount		Notice to Proceed Date		Number of Contract Mods			
Current Total Contract		R/W Plan Submittal Date		Letting Date			
			RATINGS				
Project Management	5	4	3	2	1		
T TO JOSE MILLIANS SILVER					SECTION		
	All details and project decisions were accurately	4	3	2	1	0	N/A
Knowledge of Project Details and Policy	depicted and conveyed in final plans. Aware of KYTC policy and procedures.	Plans incorporated most Project Team decisions and details. Little KYTC guidance required.	Plans adequately conveyed project details and decisions. Familiar with KYTC policies.		Major project details and team decisions were not incorporated in plans. Unaware of KYTC policy and procedures.	l	
	□ 5	0.4	D 3	Π 2	D 1		N/A
Communication	Correspondence was professional, polite and clear and all requests quickly resolved.	Correspondence was good and most requests quickly resolved.	Adequate correspondence and/or responsiveness.	Correspondence was unclear and inaccurate and seldom replied in timely manner.	Correspondence was confusing and misleading and long delays in meeting requests.		
	5	4	3	2	O 1	0	N/A
Leadership/Resources	Knowledgeable and experienced staff that was well equipped and great direction in resolving Issues.	Good staff that was sufficiently equipped with good direction resolving most issues.	Staff was adequate	Staff was lacking in experience and little guidance given to staff to resolve issues.	Unable to adequately supply personnel and equipment needed. Obstacles were seldom resolved.		
	II 5	U 4	0.3	□ 2	U 1	0	N/A
Flexibility/Schedule	Willing and capable of adapting to changing project parameters and meet deadlines on time.	Little resistance to adapting to evolving project issues with minor issues with deadlines.	Adequately able to change with project evolution and some issues with meeting deadlines.	adapting to changes in the project and seldom	Not agile or willing to accommodate changing project constraints and habitually late on deadlines.		
	5 Work plan was defined and	41-4	3	_ 2	□ - 1	0	N/A
Project Approach	innovative solutions. Prepared and efficient.	Good organization with minor items overlooked.	Adequate.	Work plan was unprepared and inefficient.	Work flow was in disarray. Not organized, efficient or effective.		
Project Development							Pierra.
	Plans were professional, well	В 4	0.3	2 Some omissions or	1 Plans were confusing and	0	N/A
Plan Quality	developed and conformed to standards. Minor mark ups on the check plan submitta	Few items omitted or inaccurate. Few mark ups on check I plan submittal.	Adequate.	inaccurate, Check Plans had several mark ups. Bidders had questions.	difficult to read. Check Plans required work.		
The second secon	5 Correct use of bid	4	B 3	2	U 1	0	N/A
Quantities,	items, specifications	Quantities, specs			Specifications not used		

Summaries, Specifications and General Notes	and notes. Quantities accurate and well defined.	and notes needed some minor corrections.	Adequate	Quantities, Specs and Notes had errors and misleading.	correctly. Errors that would lead to Construction change orders.		
Maintenance of Traffic/Phasing	Well thought out. Appropriate lane widths and provided adequate space for construction operations.	Good at dealing with phasing with little conflicts in MOT and construction activities.	3 Adequate.	2 Plans required some revisions .	Plans had potential of producing unsafe scenarios and delays during construction	0	N/A
R/W Plan Submittal	R/W Plans were complete. R/W and utilities were accurately depicted on plans. Deeds were detailed and correct.	Few errors in R/W and Utility submittal. The plans and deed descriptions were consistent.	Adequate.	Some errors with R/W plans and deeds. Utilities were not accurate.	R/W and Utility plans and data contained several errors and omissions.	0	N/A
R/W Revisions	5 Complete, thorough, well documented and submitted in a timely manner.	4 Revisions were completed with minor errors and little delay.	Revisions were adequate.	2 Much time needed to receive revisions and not well documented.	1 Revisions were inconsistent and confusing. Long delays.	0	N/A
Environmental Concerns/ Permitting - Erosion Control	All environmental concerns were noted and incorporated in plans as needed/required.	Environmental aspects covered with minor issues overlooked.	3 Some required environmental concerns and issues not addressed in plans.	2 Several environmental obligations not	Neglected environmental obligations required in plans.	0	N/A
Drainage Folder/ Drainage Summaries	5 Accurate and thorough analysis and calculations summarized clearly in folder. Pipe summaries and sheets were accurate.	U 4	3 Adequate submittal of the final folder	Weak drainage report and plans depicting pipe sheets and summaries had errors.	1 Folder and summariès were	0	N/A
Electronic Project Files Delivered	5 Meets 100% CADD Standards current version	0.4	3 Meets 65% CADD Standards current version	2 Meets 50% CADD Standards current version	1 CADD Plans incomplete (Resubmittal required)	D	N/A
Comments:					10.000000000000000000000000000000000000		
	Score of				Total Points Received Total Points Possible		
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Reviewer Location:	Central Office District						

Consultant Name	2		大学教育 主	County		
Address				Road Name/F	Route	
City, State, Zip				Item No.	1	
Vendor No					District	
			RATINGS			
D-1	5	4	3	2	1	
Project Management						
Knowledge of Project Details and Policy	0.5	D 4	11.3	B 2	9.1	0 N/
Communication	П 5	0.4	U 3	□ 2	n 1	0 N/.
Leadership/Resources	5 0 5	8-4	11 3	2	0.1	□ N/.
Flexibility/Schedule	U 5	0.4	U 3	0.2	0.1	0 N/
Project Approach	0.5	1 4	3	0.2	U 1	0 N/
Project Developmen	l passassas					
Plan Quality	0 5	0.4	3	0 2	0.1	0 N/.
Quantities, Summaries, Specifications and General Notes	D 5	0.4	E 3	O 2	D 1	0 N/.
Maintenance of Traffic/Phasing	Ú 5	il-4	0.3	J 2	/-0.4	0 N/
R/W Plan Submittal	0.5	0.4	D 3	0 2	0.1	□ N/
R/W Revisions	2 5	8.4	3	2	1	0 N/
Environmental Concerns/ Permitting Erosion Control	0.5	Ü 4	□ 3	0.2	1 1	□ N /
Drainage Folder/ Drainage Summaries	1 5	0.4	3	n 2	J 1	□ N/
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Reviewer Location:	Central Office					
	District					
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Project Manager	chuck.allen					